



Att: Training Division

FIRST LINE SUPERVISION SEMINAR

This course is open to all sworn or non-sworn First Line Supervisors, or soon to be Supervisors, in any division of Law Enforcement or related public service agency personnel.

The course has received EXCELLENT reviews from those who have attended it!!

Presented through a combination of classroom lecture and practical exercises, this 3 day course will provide students with principles and techniques that will help them become successful supervisors. Topics will include:

Management Styles	Teamwork
Motivating Employees	Coaching Employees
Problem Employees	Conflict Management
Performance Evaluations	Employee Discipline
Civil Liability	

PRESENTED BY: *Cindy Malm Training and Consulting (Formerly known as Bill Lynn & Associates)*
Instructor: Cindy Malm, Retired Captain

Dates: February 18 - 20, 2013
Time: 0800 – 1700
Hosted By: Kootenai Co. Sheriff's Office
Location: ISP Region One Head Quarters
615 W. Wilber Ave
Coeur d'Alene, Idaho
Tuition: \$160.00 per student

This course has been approved for 24 hours of POST training credit.

For more information or to register, please contact Cindy at 208-346-1065:

